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F1 DUPLICATE DETECTOR

USER GUIDE

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OVERVIEW

The Duplicate Detector was designed to fill a large gap in the FellowshipOne (F1) feature set: the ability to <u>find</u> duplicate people and organization records. These are two independent records that refer to the same person or business/church in real life. The current reports available for this purpose, such as **A1004 v1.1** - **Duplicate Individuals with Optional Filters** and **A1010E** – **Duplicate Companies**, are too limited to identify all the likely duplicate records.

Using the knowledge gained after years of resolving these duplicate records for many churches, Church Champions was able to create a new, highly sophisticated program to detect all of them that exist in a database. The Excel output contains simple record pairings along with a score that indicates the likelihood of the pair being the same person.

Armed with this comprehensive output, it's now possible to confidently to know exactly how many duplicates exist in your data and then eliminate them all.

DUPLICATE INDIVIDUALS

CRITERIA

Generally, two records cannot be considered a match unless the First and Last Names match along with some other piece of information such as an email address, phone number or physical address. However, there are other data elements that either support a match when they are the same or detract from a being a match when they are different. The Duplicate Detector considers all of these to produce its score:

- First Name (Full Match, 3 Character Match, First Initial Match, Mismatch)
- Last Name (Full Match, 3 Character Match, First Initial Match, Mismatch)
- Middle Name (Full Match, First Initial Match, Mismatch)
- Suffix Name (Full Match, Mismatch)
- Date of Birth (Full Match, Partial Match: Year/Month, Month/Day, or Year/Day, Mismatch)
- Household Position (Match, Mismatch)
- First Record Date (Match, Mismatch)
- Phone Number (Personal Match, Match to someone else in same Household, Mismatch)
- Email Address (Personal Match, Match to someone else in same Household, Mismatch)
- Physical Address (Primary Address Match, Previous/Statement/Incorrect Address Match)
- Relationships (Looks for matching names of other people in the households being compared. If both households have a Jim, Susan and Tom, the likelihood of the Jims being a match increases.
 When none of the names are the same between the households, the likelihood decreases.)

OUTPUT



An Excel file consisting of one row per duplicate candidate pairing is produced. The number of rows is the number of likely duplicates. It is sorted alphabetically by last name of the first person listed for each pair, which is the newest record of the two. The columns include:

- 1. Score A higher score means it's more likely the two records are the same person.
 - a. 95 The two are **Possibly** the same person
 - b. 100 to 120 The two are **Probably** the same person
 - c. 125 & higher The two are **Positively** the same person
- 2. Person ID The unique F1 identifier assigned to that person.



This can be seen in the URL when viewing the person's profile.

- 3. First Record Date The date the record was created in F1.
- 4. Person's Last & First Name
- 5. Status
- 6. SubStatus (if available)
- 7. Date of Birth (if available)
- 8. Age (if available)
- 9. Street & City Address
- 10. Phone Number
- 11. Email Address

The last 5 values are the same as is shown in the F1 search results for easy comparison to identify the correct person.

IGNORED RECORDS

The Duplicate Detector can ignore duplicate candidate parings in these specific cases:

SKIP STATUSES

If both persons have an identified Status to be "skipped", the paring will be ignored. Each church can specify which statuses to be included in this skipped list. Typically, this includes *Dropped* and *Inactive Member*. The idea behind this concept is to not spend time on eliminating duplicates when both persons have left and are unlikely to re-engage the church.

KNOWN DUPLICATE STATUS

Many churches have records in their database that they know are a duplicate and wish to retain them anyway. Usually these records are marked with a specific status such as "Known Duplicate" or "Intentional Duplicate". Each church can specify the status they are using for this purpose. The Duplicate Detector will ignore the candidate pairing if either person has this status.

DON'T MERGE PEOPLE LIST

If a candidate pairing is examined and determined not to be a duplicate, they can be placed in a People List of the church's choosing. The Duplicate Detector will ignore that pairing in the future when both persons are in that people list.

DUPLICATE ORGANIZATIONS

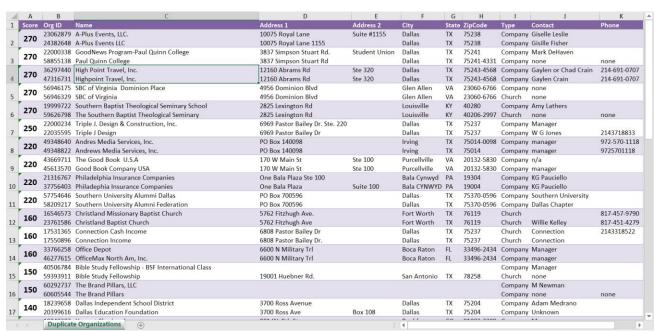
CRITERIA

Generally, two records are considered a match when the names match OR the addresses match along with a partial name match or some other information (such as a matching contact name or account number) indicates the organization has recently changed its name. The Duplicate Detector considers the following data elements that either support a match when they are the same or detract from a being a match when they are different of these to produce its score:

- Organization Name (Full Match, 2 Word Match, 1 Word Match)
- Address (Full Match, Partial Match)

The name is scrubbed before matching by keeping only key words and dropping any non-alphanumeric characters. The address is standardized by expanding abbreviations, compass directions, eliminating punctuation, and separating out any apartment numbers before matching.

OUTPUT



An Excel file consisting of one row per duplicate candidate pairing is produced. The number of rows is the number of likely duplicates. It is sorted by the score listed for each pair. The columns include:

- 1. Score A higher score means it's more likely the two records are the same person.
 - a. 100 The two are **Possibly** the same organization
 - b. 110 to 130 The two are **Probably** the same organization
 - c. 140 & higher The two are **Positively** the same organization
- 2. Org ID The unique F1 identifier assigned to that organization.
- 3. Street Address Line1
- Street Address Line 2
- 5. City
- 6. State
- 7. Zip/Postal Code
- 8. Organization Type (Company or Church)
- 9. Contact Person
- 10. Contact Phone